



DLA
DEFENSE LOGISTICS AGENCY



The Nation's Combat Support Logistics Agency

Supplier Performance Risk System (SPRS)





PPI Timeline - the 90's

- 1994



Federal Acquisition Streamlining Act

It is appropriate for a contracting official to consider past contract performance of an offeror as an indicator of the likelihood that the offeror will successfully perform a contract to be awarded by that official



Best Value Award Determination

“Best value buying procedures” encourage award decisions on the basis of a business judgment and recognize that an award to other than the low offeror may represent overall best value to the Government

*No longer operating solely on the basis of “lowest bid most technically acceptable offer”



PPIRS-SR NG Sunset

- DLA's past performance program has been the Past Performance Information Retrieval System (PPIRS)
- We have transitioned to the Supplier Performance Risk System (SPRS) effective 28 January 2018
- SPRS (pronounced "Spurs") is used by all of the Department of Defense (DoD)



What is SPRS?

- SPRS is a web-enabled, Federal enterprise-wide application that provides timely and pertinent contractor past performance information to the Department of Defense and Federal acquisition community for use in making competitive source selection decisions



What is SPRS?

- SPRS is the sole Federal repository for contractor past performance information
- System is owned & maintained by the Navy (Naval Sea Logistics Center Portsmouth)
- SPRS captures procurement history on awards below the established threshold of \$5 million for DLA
- Includes data feeds from all of the Armed Services



General Advantages

Government Incentives:

- Identify/Eliminate procurement risks
- Decrease contract administration costs
- Exercise best value determinations

Vendor Incentives:

- Maintain surveillance of their supplier scores
- Understand what records may be impacting (+/-)
- Formally challenge any erroneous data



How Does SPRS Work?

- SPRS collects quality and delivery data from numerous Department of Defense (DoD) databases, aggregates that data using algorithms, and provides the user with objective Quality and Delivery Ratings of a contractor's past performance

"Weighted Delivery Score"

Quality Color Classification



SPRS Business Rules

- Uses 3 years of past performance/historical data
- Scores/Classifications are now updated each day vs. each month (24-48hr lag for system interface)
- Performance data is classified by cage & commodity
 - Federal Supply Classification - FSC (DoD uses)
 - NAICS - North American Industry Classification System
- Quality and Delivery records are weighted (+ & -)
 - Scores are classified in Positive/Negative record categories



Delivery Performance

- Scores/Classifications are based on the total number of Contract Line Items (CLIN's) shipped or received
- Weighted delivery scores are presented as a numeric value (Range: 0 - 100)
- An unscored offeror, or one that has no past performance history for the particular FSC, is considered to be neutral (not negative or positive)



Delinquency Factors

- Delinquent lines include
 - Lines not shipped by the contract delivery date (CDD)
 - Lines partially shipped by the (CDD)
- Contractor-caused cancellations and terminations are coded Termination Indicator Code (TIC) K
- Terminations for Default (TIC) D
- Government-caused cancellations/terminations will not impact the delivery score (TIC) G
- No grace period past the established (CDD)



Delinquency Factors

Days Late Exceptions: Cancellations/Terminations are counted as delinquencies in some instances.

- *Contractor Requested* cancellations (TIC) K will be assessed at 180 days late
- Terminations for *Cause/Convenience* (TIC) K will be assessed at 180 days late
- Terminations for *Default* (TIC) D will be assessed at 360 days late
- Awards cancelled/terminated *Cause/Convenience* (TIC) G are not included in the delivery score



Vendor Classifications

- **Delivery Extension Modifications:**
 - Contractor-caused delivery extensions, regardless of consideration paid, will be reflected in the delivery score for contracts issued by DLA
 - Government-caused or excusable delay delivery extension modifications will not impact performance scores
 - Exceptions FAR 52.249-14
 - Additional evidence may be required to validate



Vendor Classifications

- **Scoring Types Classifications:**

- **Current** (Being used by Contracting Officials)
- **Pending** (No longer being used)

- **Evaluation Criteria:**

<https://www.sprs.csd.disa.mil/reference.htm>

- **Vendor Challenge Process:**

- Suppliers **MUST** access SPRS to review and formally challenge scoring data
- May challenge each case a total of 2x times
- May challenge any case within the 3 year capture period
- New records challenged during the 14 day preview period will still be held out of scoring consideration until adjudicated



Registration In SPRS

- Your name should appear on the System for Award Management (SAM) as a past performance point of contact for your company in order to have SPRS recognize your email address automatically when processing a challenge requests
- You can access SAM at www.sam.gov



Digital Certificate Requirement

SPRS Users:

- Public Key Infrastructure (PKI) Certificate now required
 - Purchase from External Certificate Authority(ECA)
 - Mandatory as of 15 Aug. 2015 for all users
 - DLA is not involved in the approval of vendor account registration or PKI certifications.
- Contact SPRS Helpdesk for registration or PKI certification related inquiries
 - Webmaster: webptsmh@navy.mil
 - Phone: (207) 438-1690
- More information available at:
<https://www.sprs.csd.disa.mil/split.htm>
https://www.sprs.csd.disa.mil/pki_info.htm



Access SPRS via P.I.E.E.



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Procurement Integrated Enterprise Environment

Enterprise services, capabilities, and systems supporting the end-to-end Procure-to-Pay (P2P) business process

[VIEW FEATURES](#)

[VIEW RESOURCES](#)

Trusted by our government





Request Account Access Role



⚙ My Account Help ▾

👤 User : Kevin Devers ✕ Logou

Last Successful Logon Date: 2019/10/30 10:16:49 MDT

Welcome to the Procurement Integrated Enterprise Environment

Award



Clause Logic Service



Solicitation



Supplier Performance Risk
System



PALT & Protest Tracker

Post Award Admin



Surveillance and
Performance Monitoring



Contracting
Communication Module



Contract Deficiency
Reports



Electronic Data Access



Contract Closeout



Registration Without Active P.I.E.E.

How to request Contractor/Vendor (Support Role) access to SPRS when you do not have an existing PIEE account:

1. Click "register" button
2. Click "Agree" button
3. Choose what type of user you are
4. Choose how you will logon
5. Enter information requested based on which manner of log on chosen.
6. Enter the requested information on the profile screen and click "next"
7. Verify the information on the Company screen and click "next"
8. On the roles screen in step 1 choose "SPRS – Supplier Performance Risk System"
9. On the roles screen in step 2 choose "Contractor/Vendor (Support Role)"
10. On the roles screen in step 3 click "+ Add Roles" button
11. On the roles screen in step 4 enter/verify the "Location Code Type"
12. On the roles screen in step 4 enter/verify the "Location Code" should be your CAGE code
13. Click "Next"
14. Enter your justification and click "next"
15. Review your registration summary and click "next"
16. Review the user agreement/rules of behavior policy and click "signature" button.
17. Once these steps have been completed you SPRS access awaits approval by the SPRS PMO.



Registration With Active P.I.E.E.

How to request SPRS Contractor/Vendor (Support Role) access if you have an active PIEE account.

1. Log into PIEE (<https://wawf.eb.mil>)
2. Click "My Account"
3. Click "Add Additional Roles"
4. Verify the information on the profile screen and click "next"
5. Verify the information on the Company screen and click "next"
6. On the roles screen in step 1 choose "SPRS – Supplier Performance Risk System"
7. On the roles screen in step 2 choose "Contractor/Vendor (Support Role)"
8. On the roles screen in step 3 click "+ Add Roles" button
9. On the roles screen in step 4 enter/verify the "Location Code Type"
10. On the roles screen in step 4 enter/verify the "Location Code" should be your CAGE code
11. Click "Next"
12. Enter your justification and click "next"
13. Review your registration summary and click "next"
14. Review the user agreement/rules of behavior policy and click "signature" button.
15. Once these steps have been completed you SPRS access awaits approval by the SPRS PMO.



SPRS Government View

FOUO

UNCLASSIFIED

FOUO

SPRS Supplier Performance Risk System



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WELCOME

Welcome: **KEVIN DEVERS**

Organization: DLA

Last accessed: 10/08/2019 09:10:27

The Supplier Performance Risk System (SPRS) is designed to provide access to contractor performance information. SPRS supports the Defense Federal Acquisition Regulation Supplement (DFARS) which requires contracting officers to consider information in the SPRS when evaluating performance of offerors under competitive solicitations for supplies using simplified acquisition procedures. This information can be used as an evaluation factor in awarding contracts for government acquisitions.

For Official Use Only - to be used for deliberative source selection purposes only.



SPRS Vendor View

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AWARDEE/CONTRACTOR MAIN PAGE

Welcome

The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor's ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.

For Official Use Only - to be used for deliberative source selection purposes only.

PPIRS-SR Users,

As of 20 May 2017, age-weighting is being applied to scores in PPIRS-SR NG. Vendors may notice that their delivery scores have dropped, and this is most likely a result of age-weighting.

Vendors and government users should understand that age-weighting is applied uniformly to all vendors with deliveries in the last three years. Further, the delivery score is not an simple on-time percentage. Rather, it is a score which weighs on-time deliveries more heavily than late deliveries and weighs recent past performance more heavily than older past performance.

Users are encouraged to read the Evaluation Criteria on our website at <https://www.ppirssrng.csd.disa.mil/reference.htm>



SPRS Summary Report

CONTRACTOR SUMMARY REPORT				
Back Print				
QUALITY COLOR LEGEND				
Blue: Top 5%				
Purple: Next 10%				
Green: Next 70%				
Yellow: Next 10%				
Red: Lowest 5%				
Current Classifications:				
CAGE Code	Supply Code	Weighted Delivery Score	Weighted Quality Performance	Classification Date
CPARS	1045	No Data (0 Records)	Color GREEN (1 Records)	05/24/2017
CPARS	4810	35 (4 Records)	Color GREEN (2 Records)	05/24/2017
CPARS	4870	35 (4 Records)	Color RED (27 Records)	05/24/2017
CPARS	9999	No Data (0 Records)	Color RED (5 Records)	05/24/2017
CPARS	332117	No Data (0 Records)	Color RED (5 Records)	05/24/2017
CPARS	332911	35 (8 Records)	Color RED (28 Records)	05/24/2017
CPARS	332912	35 (8 Records)	Color RED (27 Records)	05/24/2017
CPARS	332910	35 (8 Records)	Color RED (27 Records)	05/24/2017
CPARS	332994	No Data (0 Records)	Color GREEN (1 Records)	05/24/2017
CPARS	332999	No Data (0 Records)	Color RED (5 Records)	05/24/2017
CPARS	333995	35 (4 Records)	Color GREEN (1 Records)	05/24/2017
CPARS	336310	35 (8 Records)	Color RED (27 Records)	05/24/2017
CPARS	339999	No Data (0 Records)	Color YELLOW (5 Records)	05/24/2017
CPARS	453220	No Data (0 Records)	Color RED (5 Records)	05/24/2017
CPARS	453310	No Data (0 Records)	Color RED (5 Records)	05/24/2017
CPARS	453996	No Data (0 Records)	Color RED (5 Records)	05/24/2017

Summary Report

- Company Description
- Current Classification
 - CAGE
 - FSC's Supplied
 - Weighted Delivery Score
 - Weighted Quality Rating
 - Data Classification Date
- Points of Contact
- Select the FSC For Detailed Report



SPRS Detail Report

CONTRACTOR DETAILED REPORT

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[Print](#)

CAGE Code: CPARS

NAICS Supply Code: 339999

Company Name: TEST COMPANY

Quality Color Code: YELLOW

Weighted Delivery Score: 0

CHALLENGE CODE INDEX

- D Challenge was Denied
- U Challenge was Upheld
- C Challenged During Preview Period
- L Challenged After Preview Period

Negative Delivery Record(s) — [View Positive Delivery Record\(s\)](#)

0 Negative Delivery Records found.

Department/Agency	Contract No.	Type	Code/NSN	Due Date	Ship/Rec Date	Cancel Date	Added Date	Challenge Code	Challenge Date	Data Corrected Date	Challenge
No Data											

Bulletin(s)

New Records

Department/Agency	Serial No.	Type	Code/NSN	Critical/Major/Minor	Issued Date	Added Date	Challenge Code	Challenge Date	Data Corrected Date	Challenge
No Data										

Existing Records

Department/Agency	Serial No.	Type	Code/NSN	Critical/Major/Minor	Issued Date	Added Date	Challenge Code	Challenge Date	Data Corrected Date	Challenge
USMC/NAVY	CHERYL7	FSC	9999			11/30/2016				<input type="checkbox"/>

[Process Bulletin Challenge](#)

- **Displays Positive & Negative Data**
 - Positive & Negative Delivery Records
 - Positive & Negative Quality Records
- **Displays Various Data Fields**
 - Procurement Activity
 - Contract#/NSN
 - Ship/Receipt Date
 - Cancellation Date
 - Challenge Code/Date
- **Record Challenge**
 - Select the Record
 - Process CDD Challenge
 - Sends Challenge E-mail to Government POC
 - Attach all supporting documentation to e-mail



SPRS Challenge Screen

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Challenge Email

Date : 06/16/2017
This correspondence will be sent to the following recipients:
USMC/NAVY - contact.point@navy.mil

CHALLENGE : BULLETIN RECORD
CAGE CODE : CPARS
CONTRACT NUMBER :
SERIAL NUMBER : CHERYL7
FSC\NSN : 9999

Enter Message:

— Optional: Find a Proof of Delivery document to attach and send:

- Enter Message Regarding Challenge
- Select “Send” to Send E-Mail - **MUST** attach supporting documentation
- Select “Cancel” to Cancel Challenge



Documentation Needed to Support Challenges

- Email correspondence between your organization and your contract administrator
- Wide Area Workflow (WAWF) or IRAPT shipping documents (receiving reports, invoices, DD-250's)
- Bill of Lading, UPS/Fed-Ex shipping docs, etc.



SPRS Team Points of Contact

Administrators

Telephone

DLA Land and
Maritime

Monitored

LMPPIRS@dla.mil

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Mailbox

Kevin T. Devers

[Kevin.Devers@](mailto:Kevin.Devers@dla.mil)

[dla.mil](mailto:Kevin.Devers@dla.mil)

(614) 692-

Administrator

s DLAAviation

[DSCRPPIRS@](mailto:DSCRPPIRS@DLAAviation)

8480



SPRS Team Points of Contact

Administrators

Telephone

DLA Troop Support

DSCPABVS@dla.mil

Monitored Mailbox

- Tim Atwell
- Timothy.Atwell@dla.mil

(215) 737-7844

These emails are to be used for questions ONLY and NOT to be used for challenging the SPRS performance data

Challenges MUST be initiated through the SPRS website